

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims:

1. (Currently Amended) A mobile turret system ~~for connecting including~~ a virtual turret side composed ~~on the basis of a first~~ general-purpose personal computer and a mobile turret side composed of a second general-purpose personal computer ~~other than said virtual turret and a telephone~~ in a dealing communication system, ~~to each other by remote computing, and controlling said virtual turret by operating it through said mobile turret as if a user is seated at and operates the said virtual turret.~~ comprising:

3) starting means for, when a remote computing start operation is performed at said second general-purpose personal computer, connecting with said first general-purpose personal computer via said telephone on a telephone network, and starting said virtual turret on said second general-purpose personal computer, and

connection means for, when a connection operation is performed from said telephone to a computer telephony integration (CTI) device after start of said virtual turret, displaying an incoming call on said virtual turret and responding to said incoming call, thereby communication-connecting said telephone with said CTI device,

wherein said virtual turret side and said mobile turret side are connected by remote computing, and said virtual turret is controlled by operating from said mobile turret as if an operation is made at said virtual turret.

2. (Currently Amended) A mobile turret system according to claim 1, ~~wherein said connection by remote computing comprises either one of a~~

~~telephone line connection, a network connection and a cable connection~~ further comprising:

communication connection processing means for, in a status where said virtual turret side and said mobile turret side are connected by said remote computing, when a button on said virtual turret is operated, establishing communication connection with a predetermined party corresponding to said button by using said telephone, and when a release button on said virtual turret is operated, releasing the communication connection with said predetermined party.

B) 3. (Currently Amended) A mobile turret system according to claim 1, wherein said mobile turret system ~~performs control (operation system) of a~~ controls an operation system of the virtual turret and/or ~~control (voice system) of a~~ controls a voice system of the CTI device by means of connection and control by remote computing.

4. (Currently Amended) A mobile turret system according to claim 2, wherein said mobile turret system ~~performs control (operation system) of a~~ controls an operation system of the virtual turret and/or ~~control (voice system) of a~~ controls a voice system of the CTI device by means of connection and control by remote computing.

5. (New) A mobile turret including a virtual turret side composed of a first general-purpose personal computer and a mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, comprising:

a starting unit configured to, when a remote computing start operation is performed at said second general-purpose personal computer, connect with said first general-purpose personal computer via said telephone on a telephone

network, and start said virtual turret on said second general-purpose personal computer, and

a connection unit configured to, when a connection operation is performed from said telephone to a computer telephony integration (CTI) device after start of said virtual turret, display an incoming call on said virtual turret and responding to said incoming call, thereby communication-connecting said telephone with said CTI device,

wherein said virtual turret side and said mobile turret side are connected by remote computing, and said virtual turret is controlled by operating from said mobile turret as if an operation is made at said virtual turret.

6. (New) A mobile turret system according to claim 5, further comprising:

a communication connection processing unit configured to, in a status where said virtual turret side and said mobile turret side are connected by said remote computing, when a button on said virtual turret is operated, establish communication connection with a predetermined party corresponding to said button by using said telephone, and when a release button on said virtual turret is operated, release the communication connection with said predetermined party.

7. (New) A mobile turret system according to claim 5, wherein said mobile turret controls an operation system of the virtual turret and/or controls a voice system of the CTI device by means of connection and control by remote computing.

8. (New) A mobile turret system according to claim 5, wherein said mobile turret controls an operation system of the virtual turret and/or

controls a voice system of the CTI device by means of connection and control by remote computing.

9. (New) A method for a mobile turret system that includes a virtual turret side composed of a first general-purpose personal computer and a mobile turret side composed of a second general-purpose personal computer and a telephone in a dealing communication system, the method comprising:

performing a remote computing start operation at said second general-purpose personal computer;

after the remote computing start operation is performed, connecting with said first general-purpose personal computer via said telephone on a telephone network;

B1 after said first general-purpose personal computer is connected via the telephone network, starting said virtual turret on said second general-purpose personal computer via said telephone;

after said virtual turret is started, performing a connection operation from said telephone network to a computer telephony integration (CTI) device;

displaying an incoming call on said virtual turret and responding to said incoming call, thereby communication-connecting said telephone with said CTI device,

wherein said virtual turret side and said mobile turret side are connected by remote computing, and said virtual turret is controlled by operating from said mobile turret as if an operation is made at said virtual turret.

10. (New) A method according to claim 9, further comprising:

operating a communication connection establishment button on said virtual turret;

in accordance with the operating of the communication connection establishment button on said virtual turret, establishing communication

connection with a predetermined party corresponding to said communication connection establishment button by using said telephone;

operating a release button on said virtual turret; and

in accordance with the operating of the release button on said virtual turret, releasing the communication connection with said predetermined party.

31 11. (New) A method according to claim 9, further comprising:

controlling an operation system of the virtual turret and controlling a voice system of the CTI device by way of the communication connection by remote computing.

12. (New) A method according to claim 9, further comprising:

controlling an operation system of the virtual turret and controlling a voice system of the CTI device by way of the communication connection.
